



Job Posting

Job Title: Community Housing Case Worker

Reports to: Community Housing Team Lead

Full Time Schedule: 40 hours per week,
Tues – Thurs, 10 am to 6 pm
Sun – Thurs 8 am to 4 pm

Full time Wage: **\$49,300 per annum**

Position Description:

The Community Housing Case Worker is responsible for assisting individuals in their transitions from homeless to housing and providing them with the supports to live independently and maintain their housing. This position will entail visiting clients in their homes, advocating on behalf of the client and working with all members in community.

The Housing Case Worker will be employing a housing first approach and will be working with individuals with mental health and addictions issues. The Housing Worker will have knowledge of systems and program referrals within the community that are applicable to the client and his/her case plan. Specific accountabilities will include regular assessments, developing action plans, crisis counseling, home visits, unit maintenance support and goal setting.

The Housing Case Worker will be working independently in the community whilst being supported by a team with experience working with the population in question.

Responsibilities may include:

- Using a strength based approach, conduct intake assessments and develop action plans in collaboration with the client.
- Provide long and short-term case management to individuals, assessing their progress and identifying any obstacles that might arise.
- Provides an ethical, efficient and therapeutic approach to dealing with crisis intervention in a timely manner
- Provides information and referrals to appropriate agencies; liaises with these agencies and businesses to fulfill program needs.
- Demonstrates empathy and genuineness to all clientele.
- Maintains confidentiality at all times.
- Transports clients when appropriate.
- Assisting with move-ins/outs
- Provides safe care to the client in potentially dangerous situations.
- Maintains files, case notes and daily stats.

- Act in a professional, non-judgmental, discreet and caring manner with all clients and serve as a role model.
- Provides immediate response to distress or crisis situations
- Maintains positive working relationships with all programs within Alpha House as well as other business and agencies as required.

Qualifications:

- Completion of at least a two year's Post-secondary education in a related field, from a publicly funded accredited educational institution, or working towards one
- Previous experience in Case Management and or working with the homeless and abdication population would be an asset
- Able to take initiative as well as work both independently and as a member of a team
- Excellent verbal and written communication skills
- Demonstrate support for the philosophies of Harm Reduction, Housing First and participant involvement in program development.
- **Must** have a valid drivers' license, a reliable vehicle and able to obtain Class 4 licensing and willingness to transport clients
- Strong knowledge of social services organizations and community support that provide culturally sensitive supports to single high-risk individuals
- Awareness of diverse Aboriginal cultures as well as the health and social issues faced by the homeless population

Physical Demands:

- Light to Heavy lifting
- Cleaning
- Driving