

Do you want to make a real difference to the well-being of young parents and their children?
Are you committed to breaking down barriers to support community members in getting the help they need?

You could be the person we are looking for!

In partnership with Family Resource Networks (FRNs) and their communities, the **Expanding Hope** program involves developing and implementing an innovative service delivery model to provide access to services and supports that address the unique needs of pregnant and parenting teens across Alberta. **This Project is a partnership between Terra Centre in Edmonton and Catholic Family Service in Calgary.**

Terra Centre: As a non-profit organization that has been serving pregnant and parenting teens in Edmonton for 50 years **Terra Centre** is recognized for its leadership, innovation and collaboration. Annually more than 1,000 young parents and their children benefit from a comprehensive range of services. Through the compassionate work of the staff, we help parents and children to develop and reach their full potential by recognizing and responding to their unique and individual needs.

Catholic Family Service: Catholic Family Service (CFS) is all about building strong families. Our programs and services respond to the challenges that threaten families and leave them vulnerable. We focus on enhancing the mental health and well-being of our clients, empowering parents, nurturing children's healthy development and enabling success in school. We take an integrated approach across our service portfolio, always looking for the opportunity to encourage discussion and healing at the family level. In so doing, we enable CFS professionals to help their clients build strong families, and to break through the cycle of vulnerability to live the lives they have always wanted. We serve and employ people from all faith traditions, cultures and backgrounds.

The Position:

Title: Young Parent Support Worker, Expanding Hope Program (2 positions: 1 Terra Centre and 1 Catholic Family Service)

Job Type: Full Time Position (35-37.5 hours/week)

Purpose of the Role:

As a part of the **Expanding Hope** program team, the Young Parent Support Worker provides supports and services directly to pregnant and parenting youth across Alberta, and works with the Children's Services funded Family Resource Networks to build their capacity to serve expecting and parenting youth. The role works at both the individual client level, as well as the systems level to expand and leverage services to meet the needs of youth throughout Alberta.

Responsibilities:

- Provide timely service to young families (virtually and in person) using a strength-based, trauma informed and client centred approach;
- Complete assessments and surveys with clients to inform service delivery;
- Provide supportive counselling, 1:1 coaching, information on child development, and interventions aimed at strengthening the caregiver-child relationship;
- Program plan and facilitate parenting and peer support groups;
- Support young parents to learn to navigate systems and advocate for themselves;
- Support clients to access resources and provide supported referrals;
- Provide training/presentations to FRN service providers;
- Be a program ambassador with sector partners, donors, volunteers and other stakeholders;
- Participate in individual and group supervision, team/agency/division meetings, live observations and professional development opportunities;
- Develop partnerships, engage and support FRNs across Alberta;
- Work collaboratively with program staff, Family Resource Networks and Spoke services staff;
- Consultation with supervisor, colleagues, natural supports and other professionals;
- Identify gaps and communicate these to the program manager;
- Administrative tasks such as data collection, database input and casework documentation;
- Report regularly to program manager in order to facilitate meeting reporting deadlines;
- Develop a strong working knowledge of the FRN platform.

Qualifications Required:

- Degree/Diploma in a human service field;
- Registered with a relevant professional body;
- 3-5 years of case management/service delivery to pregnant or parenting youth;
- Group planning and facilitation skills (both in person and virtually);
- Experience in partnership work and collaboration is required;
- Understanding of child and adolescent development, ages and stages, attachment issues, child protection and impact of ACE's on babies;
- Knowledge of parenting interventions;
- Experience using virtual platforms (i.e., zoom, teams) for delivering services;
- Knowledge of and experience using Office 365;
- Previous experience working in rural setting an asset;
- Clinical experience with families an asset.

Personal Qualities:

- Excellent interpersonal skills to build relationships with a wide range of people, especially young parents;
- Strong communication skills;
- Effective time management/organization;
- A rapid learner so as to quickly understand the nature of the Expanding Hope Project and its aims;
- A creative, flexible and strategic thinker;
- High levels of resilience, resourceful and ability to work with ambiguity;
- Ability to engage and collaborate with external partners and systems;
- Authentic and passionate about adolescent development;
- Approachable and positive in a challenging environment;
- Takes a posture of cultural humility in working with diverse populations;
- Share the values/aims/objectives of CFS and Terra Centre.

Other Requirements:

- Child intervention and Criminal Record Checks;
- Completion of the Core Brain Story Certification through The Alberta Family Wellness Initiative is required (or, if not completed, required to be completed within 6 months from start date on personal time);
- Valid driver's license, clean driver's abstract and use of a vehicle with appropriate insurance;
- Ability to travel within Alberta 1-2 days/week and potential overnights (1-2 per month);
- Expectation of flexibility with hours to meet client need.

Vaccine Policy: The safety of CFS and Terra Centre employees and our clients is our top priority. All employees will be required to be fully vaccinated against COVID-19 as a condition of their employment.

Salary: \$57,000-60,500/year inclusive of benefits. Upon completion of a probationary period, we offer a comprehensive, competitive, extended health benefits package including RRSP contribution.

To Apply: Please email your résumé and cover letter to:

Cynthia Tonet, Director Early parenthood and Infant Mental Health, Catholic Family Service
cynthia.tonet@cfs-ab.org

Closing Date: Open until suitable candidate is found. We anticipate the first round of interviews occurring between May 25-26, 2022.

We thank all applicants for their resumes, but only candidates selected for an interview will be contacted.