

Career Opportunity

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| Title | Slot Attendant |
| Wages | \$15 - \$17 / Hour (Competitive hourly wage, plus gratuities) |
| Job Types | Full Time / Permanent |
| Schedule | Shift (10-hour shifts, Mornings, Evenings, Nights, Weekdays/Weekends as needed, Holidays) |
| Department | Slot Operations |
| Reports To | Slot Manager |

Position Summary:

We are seeking a friendly and attentive Slot Attendant to join our gaming team. In this role, you will be responsible for assisting guests with slot machines operations, ensuring a positive gaming experience, and maintaining the overall cleanliness and organization of the gaming area. The ideal candidate will possess strong customer service skills, leadership qualities, and the ability to manage cash transactions accurately with AGLC Terms and Conditions. This position offers an engaging work environment where guest satisfaction is our top priority.

Key Accountabilities:

- Provides exceptional guest service excellence.
- Monitors the gaming floor to ensure slot integrity.
- Provides basic technical support for slot machines, machine malfunction diagnosis.
- Administers hand pays and jackpots and bill exchanges.
- Manages own cash float.
- Verifies cash counts.
- Responds to and resolves guest issues; escalates as required.
- Identifies and reports counterfeit bills.
- Manage other initiatives or duties as required.

Education and Qualification Requirements:

- Grade 10 education or suitable combination of education and experience
- Excellent communication skills; both written and verbal
- Computer literacy in MS Office an asset
- Minimum 6 months of work experience: previous slot operations experience an asset.
- First Nations experience an asset.
- Other languages an asset
- Criminal Record Clearance mandatory
- 1 year customer service experience

Work Environment Considerations

Regular work environment, non-traditional work hours, standing for extended periods of time, carrying, lifting, bending, and stretching.

Special Working Conditions

The Company is committed to sound internal control policies and practices. Every team member will follow the internal control practices required of their position and department. Every team member will follow and support the Core Values, Mission, and Guiding Principles of the Stoney Nakoda Resort

Compliance Requirements

- Every team member must comply with all requirements of the corporate policies.
- Every team member will be familiarized with the business process documentation and internal control objectives related to their position, and how their job description aligns with specific internal control activities for which they are responsible.
- Adhering to all company and regulatory policies as they relate to functions of the position.

Licensing or Certification Requirements

For positions that require special certification, the appropriate level of certification will be maintained. This position requires AGLC Registration and must maintain a valid AGLC license.

Benefits:

- Group Benefits include:
 - Dental care
 - Extended health care
 - Life insurance
- Flexible schedule
 - On-site parking
 - Tuition reimbursement
 - Staff food discount

Please submit resume to:

By email at careers@stoneynakodaresort.com, or in person at 888 Nakoda Way, Kananaskis, AB